# **Frequently Asked Questions**

The Congregation Emanu-El High Holy Days website is www.hhd.emanuelsf.org.



## How do I sign up to attend services at Emanu-EI?

The process is different this year and has been streamlined to make it simpler for you! To register for services, you must be a member in good standing (renewed for the 2025 fiscal year) no later than September 20. You can renew your membership <a href="here.">here.</a>

Please visit our High Holy Day website to select all the services/offerings you wish to attend. Please note there are two separate ticketing links; one for Rosh HaShanah, and one for Yom Kippur services. These links can also be accessed via the member portal (under the High Holy Day tab). For each set of services, you may register for yourself and current members of your household, under the age of 26.

**Rosh HaShanah Tickets** 

**Yom Kippur Tickets** 

The deadline to register for services is September 20, 2024. It is important to note that we will no longer issue hard copy tickets unless specifically requested. Your tickets for each set of services will be sent to you via email closer to the start of High Holy Days. Each ticket will include a unique QR code that will be scanned at every service you have registered for. To be admitted, please bring your phone (with the ticket attachment available) or print your tickets

## Can I bring non-member guests?

We have a limited number of guest tickets available. Only current members can purchase tickets for guests. Guest Tickets are \$175 for one service or \$600 for all five High Holy Days services requiring registration.

#### **Guest HHD Tickets**

### Will Call

Reciprocity and Guest tickets will be held at Will Call, which opens 45 minutes prior to services and is located on the sidewalk outside the Temple entrance. To be seated when services begin, please allow enough time to pick up your tickets and pass through security prior to the start of services. Please note that the security line will move more quickly if you limit your bags to bring only the items necessary for prayer.

## Are transportation services available?

SilverRide services are available, at a cost of \$40 roundtrip per service, for elderly and disabled members living in San Francisco. This service will be offered for the early services on Erev Rosh HaShanah and Kol Nidre and for Yizkor. Please contact Terry Kraus at **tkraus@emanuelsf.org** or call the Front Office at 415-751-2535.

## **Reciprocity Requests:**

**Outgoing requests:** If you are an Emanu-El member in good standing and will be traveling to another city for Rosh Hashanah and/or Yom Kippur, you can request a reciprocity ticket by filling out **this form.** All reciprocity requests must be submitted by **September 20**.

**Incoming requests:** If your family or friends are members in good standing at another URJ synagogue, they can request reciprocity. They must contact their home synagogue who will then submit the request to Emanu-El on their behalf. Requests should be sent to <a href="mailto:membership@emanuelsf.org">membership@emanuelsf.org</a> and must be done by **September 15**.



## Are there services open to the public?



The following services are open to the public:

## **Apples and Honey**

Rosh HaShanah Service for Young Children

Thursday, October 3 | 10:00 - 11:00 am Presidio Wall Park

Outdoor children's service led by **Rabbis Noah Westreich** and **Madeline Budman** with **Jonathan Bayer**.

### **Return Again**

Teen-Led Rosh HaShanah Service

Thursday, October 3 | 2:00 - 3:15 pm Main Sanctuary

Led by teens with **Cantor Marsha Attie** and musicians.

### **Reverse Tashlich**

**Letting Go Together Service and Concert** 

Thursday, October 3 | 4:30 - 6:00 pm Baker Beach

Let us cast our regrets into the sea, revel in our musicians' gifts, and sing and dance as a community. Very limited parking. Preference given to ADA with placard. Carpooling is advised.

## **Apples and Honey**

Yom Kippur Service for Young Children

Saturday, October 12 | 10:00 - 11:00 am Presidio Wall Park

Outdoor children's service led by **Rabbis Rena Singer** and **Madeline Budman** with **Jonathan Bayer**.

## **Return Again**

**Teen-Led Yom Kippur Service** 

Saturday, October 12 | 2:00 - 3:15 pm Main Sanctuary

Led by teens with **Cantor Marsha Attie** and musicians.